

&

> average ~15 new/month

●	♣	♣	♣		2		
♣	t	t♣	&	♣	t t♣	1 1	
♣	t	t	t♣			1 3	
	t	t	♣	t	t♣		
%♣	t	t	♣	t♣	t	t	1%

A

#	t	/	t♣		2.
#	t	/	t♣		24

- ♣ 29 visitors had 5+ meetings
- ♣ 10 visitors had 10+ meetings

A

#	/	t♣		110
#	/	t♣		

- ♣ 179N
- ♣ 27 cases were open for 2 weeks+
- ♣ 11 cases were open for 1 month+

A

♣	t♣		1
t	♣	♣	t♣

A

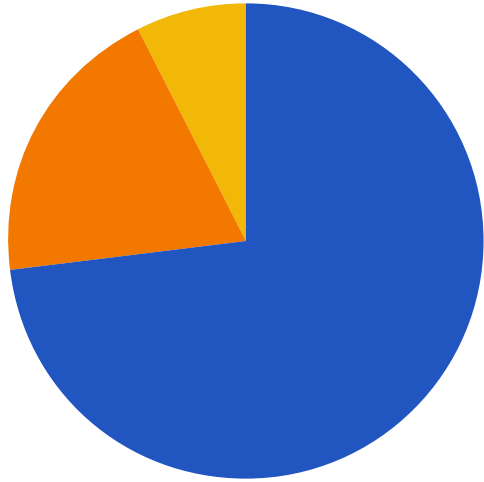
t / t	♣	t t♣	♣	♣	♣		20+
t	t	t	t	♣	♣	t	
t t♣	&	t					

- ♣ Includes academic program introductions, networking, training, workshops, student orientation fairs, etc.

A

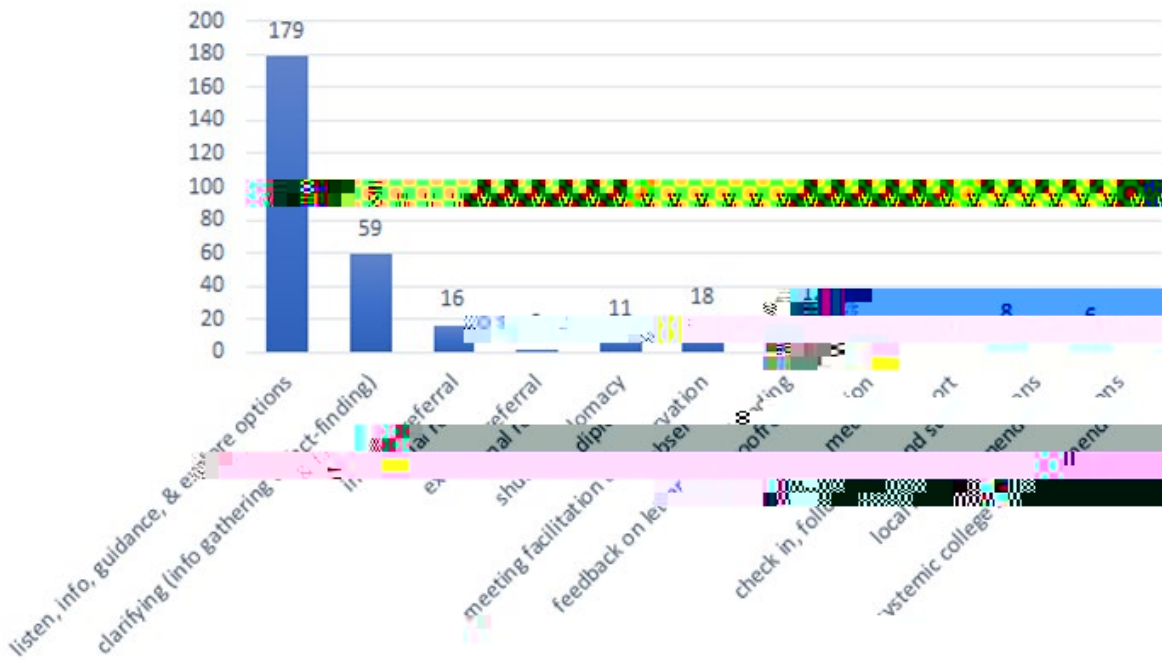
♣	♣	t♣		2 15
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Student Complaints Process



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 t t t | t t t



t t t t t t t t t t

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